

## CSULB IT Services for Employees — Brief Sheet

<https://csulb.teamdynamix.com/TDClient/1993/Portal/KB/ArticleDet?ID=57730>

FOR HELP WITH...	RECEIVE SERVICE FROM...	CONTACT...
INFORMATION & REFERRAL ABOUT ANY CAMPUS IT QUESTION*	<a href="#">Technology Help Desk</a> North Campus, Horn Center Lobby, South Campus, Fifth Floor Library,	<a href="mailto:helpdesk@csulb.edu">helpdesk@csulb.edu</a> 562-985-4959
Your campus-owned desktop or campus-owned laptop computer	<a href="#">Your Campus Technical Coordinator(s)</a>	<a href="#">Your Campus Technical Coordinator(s)</a>
Classroom Support	<a href="#">Academic Technology Services Classroom Support Services</a> North Campus, Horn Center Lobby, South Campus, AS-120,	<a href="mailto:ats-css@csulb.edu">ats-css@csulb.edu</a> 562.985.4962
Canvas (Learning Management System) Instructor Support & Instructional Media Services	<a href="#">Instructor Support Multimedia Services</a> (including lecture capture) Academic Technology Services, AS-120 Building	<a href="mailto:canvas@csulb.edu">canvas@csulb.edu</a> <a href="mailto:ats-multimedia@csulb.edu">ats-multimedia@csulb.edu</a> 562-985-4530
Open Access Computers for Students, Faculty, & Staff and College / Other Campus Computer Labs	North Campus, <a href="#">Horn Center &amp; Hours</a> South Campus, <a href="#">Spidell Technology Center at the Library</a> , Hours <a href="#">CSULB College &amp; Other Campus Computer Labs</a>	Horn Center, 562.985.2303 Spidell Technology Center at the Library, 562.985.7820
CSULB Parking System	<a href="#">CSULB Parking &amp; Transportation Information</a> Main office is located on Merriam Way near Parking Structure 1 and the CBA building	<a href="mailto:parkinggeneral@csulb.edu">parkinggeneral@csulb.edu</a> 562.985.4146 After 5 p.m. 562.985.8292
Campus Phones		Dial "0" or 562-985-4111 to contact the Campus Operator.

\*Including any of the services listed above as well as campus wireless network; campus Virtual Private Network (VPN), CSULB Single Sign-On (SSO), campus email, Employee Center, Faculty Center (Grading, Class Rosters), wireless guest access, etc.